

## Job Detail



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Since 1967, Smarte Carte® has helped millions of people maximize their travel, shopping and entertainment experiences.

Smarte Carte, Inc. is the leading concessionaire of self-serve vended luggage carts, electronic lockers, commercial strollers and massage chairs, as well as other passenger and guest services at more than 1,200 transportation centers, shopping centers and entertainment facilities worldwide.

**Job Title:** Assistant General Manager

**Location:** USA-CA- Los Angeles

**Job Category:** California-LAXAP

**Job Type:** Full Time – Exempt - Salaried

**Date Posted:** January 11, 2010

**Hours:** Scheduled off hours and days as GM to cover airport during high usage periods. Work schedule and assignment are subject to change and may do so regularly.

**Description:** Our Los Angeles International Airport operation is seeking a full-time Assistant General Manager.

### **Essential Functions:**

- Supervise customer service associates; interview, check references and hire; coordinate work assignments and schedules; monitor work and safety practice; maintain good working relationships to assure high team morale; train/retrain employees; discipline and suspend.
- Perform emergency maintenance, battery changing, etc.
- Ensure a safe working environment and compliance with all safety rules.
- Assume overall operation of assigned shift, i.e., supervision, balancing and collecting carts, quartering, etc.
- Assist with collections, counting/recording money, documenting meter readings.
- Maintain good communication/cooperation with employees and facility mgmt.
- Operate company vehicles.
- Perform the function of the General Manager in his/her absence.

### **Qualifications:**

- Four-year degree required.
- Minimum of three years direct supervision.
- Mechanical/electrical experience preferred.
- Physical ability to lift a minimum of 40 lbs. to waist height, apply a force of approximately 75-100 lbs. to move up to 15 carts simultaneously and to walk and stand for long periods of time.
- Visual acuity and manual dexterity to complete mechanical/elec. repairs.
- Ability to pass necessary background/reference checks and government badging requirements.
- Cash control experience.
- Valid driver's license.
- Ability to run location in absence of manager (Jr. GM) and manage future location.
- Ability to use Windows based software and a personal computer.
- Proven success in managing and developing teams.
- Experience with P&L's – forecast, budgeting and analysis

**Performance is measured by:**

- Quality of interactions with others
- Dependability, resourcefulness
- Attention to detail and ability to supervise, train, schedule, report cash, etc..

**Travel Required**

0%

**Contact:**

Submit resume online, via facsimile to 888-858-5716, or electronically to [walzt@smartecarte.com](mailto:walzt@smartecarte.com)